

PRESQUE ISLE HOUSING AUTHORITY STAFF DIRECTORY

Administrative Staff can be reached at 768-8231. Maintenance Staff can be reached at 764-2443.

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Staff Name	Title and Job	Reasons I would contact this person
Joann Oliver-White joliverwhite@pihousing.org	Housing Specialist Lease enforcement Complaints Inspections Correspondence Handicap accessibility Transfer General questions	I have questions about my inspection or date. I have a complaint about my neighbor. I want to get a pet. What do I do next? I failed my inspection and don't know why. I'm having a baby and need a bigger apartment. My neighbor smokes and it comes in my house.
Sue O'Clair socclair@pihousing.org	Program Specialist Rent changes Annual appointment Household changes Voucher Programs	I have an income change. I don't understand why my rent changed. I have a question about my annual paperwork. I want to add someone to my lease. I just got full custody of my children. I have a voucher (Section 8) related question.
Bonnie Turck bturck@pihousing.org	Administrative Assistant Answers calls Greets customers Takes payments Mails forms Takes work orders	I want to rent the Community Center. I have something that needs to be fixed. I'm not sure what my account balance is. I no longer have a washer or dryer or another appliance. I need a second key to my apartment. I need an Interim Rent Change Form. I'm not sure who to talk to...
Roy Lovley rlovley@pihousing.org	Maintenance Supervisor Assigns work Oversees maintenance staff Grounds work Work order billing	I have a question about how something works in my apartment. I don't know why I got a bill for work done. I dispute a charge for work done. My heat isn't working. I don't like how I was treated by a maintenance person. I need my grab bar adjusted.
Yvette Stephens ystephens@pihousing.org	Finance Manager Account adjustments Repayment Agreement Collections	I don't think my account balance is right. My payment is going to be late.
Krissy W. Flood kwilliamsflood@pihousing.org	Housing Operations Manager Approve transfers Process ADA requests Quality control Lease enforcement Property management Evictions	I have asked for a transfer and haven't heard back. I have questions about how my complaints / concerns are being handled. I need a grab bar in my shower. I received an eviction notice and have questions.
Jennifer Sweetser jtrombley@pihousing.org	Executive Director	I have talked to the above people / person and I am not satisfied with the outcome. I want to be a commissioner. When is the next board meeting? I have ideas for tenant activities or programs.
Laurie Amero lgamero@pihousing.org	Executive Assistant	I have a question about the Resident Advisory Board. I have a question about an upcoming community event.